



BBCR Full Home Care Package Price List- July 2019

RATES	
Services including: Personal, domestic, respite and other services:	
Weekday hourly rate	\$57.00
Weekday half hour rate	\$41.30
Weekday 8pm-12am hourly rate	\$63.00
Weekday 8pm-12am half hour rate	\$45.60
Weekday 12am-6am hourly rate	\$65.50
Saturday hourly rate	\$70.00
Saturday half hour rate	\$50.70
Sunday hourly rate	\$89.00
Sunday hourly rate half hourly rate	\$64.50
Public Holiday hourly rate	\$114.00
Public Holiday half hour rate	\$82.50
Light Gardening	\$76.00 Mon - Fri
Kilometres	\$0.90 p/km
Group cost	\$62.00
Cottage- 5 days 4 nights (Friday to Tuesday)	\$3,100.00
Cancellations	Please refer to the cancellation clause on the back of this price list.
Processing charge on purchasing other providers	10% (only applicable if Consumer requests another Provider to carry out the work)
Processing charge on purchases of goods	5% (only applicable on some purchase which require additional time for staff to coordinate and process)
Home Care Package exit fee	\$275 incl GST
Registered Nurse & Social Worker	\$95.00 p/hr Mon-Fri. Report writing \$110.00 per hour
Endorsed Enrolled Nurse	\$75.00 p/hr Mon-Fri

	Level 1	Level 2	Level 3	Level 4
Package Management fee per fortnight	\$34	\$64	\$120	\$150
Care Management per fortnight	\$52	\$110	\$240	\$312

PRICING SCHEDULE AND ADDITIONAL INFORMATION

Daily Care Fee paid by you (Per fortnight)

Level 1	Level 2	Level 3	Level 4
\$132	\$139	\$143	\$145

The above is the maximum daily fee that can be paid each fortnight.

BBCR provide our consumers with the choice of paying **\$0 daily fees** or paying up to the maximum daily fee amount. This choice is made by you at the initial home visit when there is opportunity to discuss the services requested and view the budget required to deliver the requested services. Each individual has different needs and circumstances. At BBCR we aim to provide the opportunity for all consumers to have flexibility in what they can afford to pay.

Package Management and Care Management

	Level1	Level 2	Level 3	Level 4
Package Management fee per fortnight	\$34	\$64	\$120	\$150
Care Management per fortnight	\$52	\$110	\$240	\$312

CARE MANAGEMENT

Our HCP Team are committed to gaining the highest standard of care management by applying person centred processes. You will be allocated a Care Manager as your contact person who is there to listen and help you through the My Aged Care journey. Your Care Manager will have regular contact with you to initially explain the Home Care Agreement and design your service delivery Goal Orientated Support Plan in-line with your budget. Your Support Plan acknowledges your diversity and individual requirements to ensure your package of services provide a pathway to supporting you to be independently living at home and in your community. Care Managers will visit you at home and in consultation with you carry out a safety check to establish if there is any equipment or modification that may be helpful in maintaining your daily life and independence. They can also help you apply for any subsidies if relevant such as the viability, oxygen or the dementia supplement. Annual reviews are undertaken.

PACKAGE MANAGEMENT

Our Management Team are responsible for meeting the New Aged Care Standards as an approved Provider for Home Care Packages. This includes ensuring the quality and safety of your services is provided at a high standard. Our Team will look after the paperwork for you, assist in the smooth operations of your services. They will provide you with a monthly statement showing all financial income received and expenditure for the month and your remaining balance.

STAFF TRAVEL COSTS TO VISIT YOU

Consumers may be eligible to receive the Government's viability supplement, this is to support the higher costs of delivering aged care services in rural and remote areas. BBCR will charge those consumers receiving the viability supplement an amount equal to the viability supplement they receive to support as a fee for the travel costs associated with our staff visiting you at home. The rate of the viability supplement payable in our service area can be is currently between \$1.06 (mmm4) to \$2.35 (mmm5) per day. This charge is only applicable If consumers do not receive the viability supplement, BBCR will not charge a fee for staff travel costs to visit you.

COSTS IF YOU CHOOSE TO RECEIVE SERVICES FROM A DIFFERENT PROVIDER

When consumers request services from an external provider a separate cost will be charged to cover the costs of establishing and monitoring the service for you. This includes establishing if required the Providers Service Agreement, check compliance requirements, coordination, approval and processing Contractor invoices for payment. BBCR will charge 10% of the invoice amount. For ordering and purchasing of any equipment and consumables the charge will be 5% of invoice.

CANCELLATION FEE

A Cancellation Fee will apply if BBCR does not receive notice by noon the day before a scheduled service. Whilst we understand emergencies can and do happen, we are sure you will appreciate we have to pay our staff. Therefore, we

require notice of cancellation of service. If we do not receive a call by noon the day before the scheduled service then a cancellation fee for one-hour service will be charged to your package and show on your monthly statement.

Resumption of service after a hospital stay may require a review before service can restart. Your Care manager will discuss this with you and the cost is outlined in our List of Fees.